

RETURN FORM

Details

Company name *

Street name *

Number* Postal code*

City*

Country*

Phone number*

E-mail *

Date:

Please enclose the completed form with the return shipment for faster processing!

* Required fields

Return items

Amount	Article number	Invoice number
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Explanation of return

Defective products/ parts

Damaged products/ parts

Incorrect products/ parts

Other:

Return conditions

Note: Not applicable for business orders. For B2B see next page.

We always strive for the best quality. Nevertheless, it is possible to return ordered items. Within 14 days of receipt we will inform you about the next steps of return.

1. Items must be returned within 14 days of delivery.
2. Products/parts that are returned must be delivered undamaged and complete.
3. The products/parts are returned in their original condition and packaging, if possible.
4. No refunds possible with:
 - * damaged original box
 - * tape and/or stickers on the original box
 - * the writing on the original packaging
 - * torn and/or missing foil
 - * dirt or scratches on the product
 - * missing and/or broken styrofoam packaging
 - * missing and/or broken bags/cable ties

Please note:

1. For a quick processing of the return, we kindly request you to fill in all the details clearly and send it along with the return. Only fully completed forms will be processed.
2. You are responsible for the return shipping. Save the Track and Trace code.

Return adres

After contacting Flexx Parts, the products/parts can be returned to the address below:

Flexx Parts
Groot Overeem 21
3927 GH Renswoude
The Netherlands

Questions or remarks?

Do you have any questions or remarks? Please feel free to contact us. We are available on Monday to Friday from 08:30 to 17:00

+31 (0)318 30 06 18 / info@flexxparts.nl

Completely filled in?

Send this form by email to info@flexxparts.nl
If necessary, add a photo as an attachment.

TERMS AND CONDITIONS RETURNS B2B

The right of withdrawal / reflection period does not apply to deliveries to companies (B2B). Nevertheless, Flexx Parts offers you the opportunity to return items ordered as a company. These must then be returned within 14 days of delivery. Anything older will not be considered. Costs of the return shipment are the responsibility of the buyer. In addition, the following conditions apply:

1. Products/parts that are returned must be delivered undamaged and complete.
2. The products/parts are returned in their original condition and packaging.
3. No refund possible when:
 - * defective products
 - * damaged original box
 - * tape and/or stickers on the original box
 - * writing on the original packaging
 - * torn and/or missing foil
 - * dirt or scratches on the product
 - * missing and/or broken styrofoam packaging
 - * missing and/or broken bags/cable ties